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June 1, 2010

Mr. Adrian Smele
Jovian Technology Inc.
2570 Matheson Blvd. E. #114
Mississauga, Ontario, Canada L4W 4Z3

Dear Adrian:

I am most compelled to send you and your entire team at Jovian Technology this letter of commendation. First and foremost, thank-you for presenting the Europa Anti-Spam webmail server to Java Works Coffee.

I must admit that initially, I was reticent about implementing any changes to our existing external e-mail hosting service. However, you took the time to explain how Europa operates and how it could benefit our company from an e-mail security and processing perspective. Still having some uncertainty, your offer of a one month trial was an indication of Jovian's product confidence. One week into our trial, we were ready!

The installation, set-up and training of Europa was simple and prompt. Needless to say, the transition to Europa was seamless.

It has been three months since Europa has been installed. During this time we've experienced, significant and improved efficiency in our e-mail service along with a greater sense of security. In addition, the anti-spam capability is the by far the best I've seen.

I would highly recommend Europa and Jovian Technology to any small business. It has been an investment in my business which has delivered great value and benefits instantly.

Once again Adrian, thank-you for your dedication and professionalism and please forward our sincere gratitude to everyone at Jovian for a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Lambros", is written over a white background.

Frank Lambros,
President