



JovianTechnology Inc.

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RMA/Service Requisition Form

RMA/Service No : _____

Service Date Requested : _____

Customer Information

Customer Name : _____

Warranty Repair : Out-Of-Warranty Service :

Estimate : Warranty Replacement :

Contact Person : _____

Address : _____

Fax : _____

Email: _____

Telephone : _____

Product Information

Invoice Number : _____

Serial Number : _____

Make : _____

Model : _____

Remarks : _____

Problem Description

Policy

- The RMA number is valid for 30 days only and all returns must include a copy of this RMA request form.
- All returns must be shipped freight prepaid and must have an RMA number printed on the shipping label.
- Any returned item received damaged, tempered, altered and/or abused will be subject to refusal and its warranty will be voided.
- All RMA items will be repaired or replaced at our discretion within the terms and conditions of Jovian Technology's warranty.
- Customers are responsible for backing up their data prior to returning any equipment or hard drive.
- Jovian Technology is not liable for any loss of data or software or for backup failure due to hardware or software failure.
- Customer will be charged \$50.00 CAD by Jovian Technology for No Fault Found service.

Client Signature : _____

Date : _____